

We at myHBMcenter know that our customers trust us as an important part of their business processes. We do our utmost not to betray that trust. The security and reliability of our software, systems and other elements that are part of the myHBMcenter applications have top priority. It goes without saying that we comply with all international standards and the latest best practices. All our security functionalities have been designed to prioritise privacy. Below is an overview of all the measures we take.

Physical protection

Our servers are located in the following data centres:

- **EvoSwitch** (<http://evoswitch.com/data-centers/security/>) in Haarlem (NL)
- **Hetzner** (<https://www.hetzner.de/gb/hosting/unternehmen/rechenzentrum>) in Nuremberg (DE) and Falkenstein (DE).

This minimises the impact of operational disruptions. The above data centres are staffed around the clock and can only be accessed by authorised employees.

Network protection and server management

Our network is protected by high-quality firewalls that are regularly updated and expanded. Direct access to our servers is only permitted via VPN and only for authorised employees. Moreover, all servers are equipped with the latest security patches and they are continuously monitored.

Backups

Our software, systems and other components that are part of the myHBMcenter applications are backed up every day. Backups are initially made internally and subsequently encrypted before being copied to 2 external locations. As the platform in the German data centres is set up as a shadow environment, we can switch within 4 hours in the event of malfunctions to optimally guarantee continuity of our system. In emergencies, backups can be restored within 24 hours.

Online protection

All information exchanged between your browser and myHBMcenter is protected against bugging by means of 256-bits SSL encryption. You can check by means of the padlock or green indication in your browser whether you are not communicating with a phishing site pretending to be myHBMcenter and whether your data are secured during transport. Moreover, all passwords and other sensitive data are stored in the database in encrypted form. Everything is fully in line with EU privacy legislation and data protection regulations as set out in the General Data Protection Regulation (GDPR, 2016).

For more information, contact our security team: security@myhbmcenter.com